The 360° Leader
Emotional Intelligence in Leadership Pinnacle

05 - 09 Sep 2016
Kuala Lumpur, Malaysia
Why Choose this Course?

This highly participative course will help you develop your emotional intelligence skills to lead others and provide tips and strategies for success. This course will enable the leader to receive 360° feedback about his strengths and weaknesses. Delegates will obtain the latest insights into mastering their own emotions, developing personal effectiveness and building human relations skills. By applying these leadership skills to the tasks and challenges you face in your work, you will begin to experience breakthroughs you never thought possible.

This course will feature:

- Your leadership strengths as perceived by others
- Receiving 360° feedback from the supervisor
- Your areas of growth as perceived by others
- Assertiveness to express feelings
- Balancing work and family while under pressure

What are the Goals?

By the end of this course, participants will be able to:

- Apply self-awareness for personal success in leadership
- Use skills to obtain a 360° feedback on their personality strengths and weaknesses
- Apply key concepts in the practice of emotional intelligence
- Build working relationships with others in the workplace by controlling anger and emotions
- Demonstrate emotionally intelligent leadership for handling crisis and change

How will this be Presented?

This course will utilise a variety of proven adult learning techniques to ensure maximum understanding, comprehension and retention of the information presented. This includes case studies, interactive activities, exercises and instructional videos.

Who is this Course for?

This course is suitable for a wide range of professionals but will greatly benefit:

- Any person actively involved in interacting with others and involved with managing others in a supervisory role
- Individuals being groomed for leadership
- Individuals who have proved greater leadership abilities
- Individuals with real leadership responsibility

Course Schedule:

Kuala Lumpur, Malaysia
05 - 09 Sep 2016
THE COURSE CONTENT

DAY 01
Understanding Emotional Intelligence
- What is emotional intelligence
- Developing self-awareness through personality assessment
- What should you do less?
- What should you do more?
- Applying 360° feedback to develop our emotional intelligence

DAY 02
Emotional Intelligence for Relationship Building
- Your areas of growth as perceived by others
- Your leadership strengths as perceived by others
- Receiving 360° feedback from the supervisor
- How others perceive you when handling change in the workplace
- Developing emotionally healthy working relationships

DAY 03
Leading With Emotional Intelligence during Crisis
- Assertiveness to express feelings
- Receiving 360° feedback from subordinates
- Confronting problem employees
- Leading others during sudden changes
- Balancing work and family while under pressure

DAY 04
Leading Change with Emotional Intelligence
- Improving interpersonal communication
- Receiving 360° feedback from peers
- Managing stress in times of change
- Removing blocks to creativity in times of change
- Managing resistance to change with emotional intelligence
- Supporting team members in times of change

DAY 05
People Building for an Emotionally Intelligent Workplace
- What is empowerment
- Empowering employees to achieve shared vision
- Characteristics of an empowered leader
- Motivating employees for success
- Developing a personal action plan

Register Now: +971 4 427 5400 | +971 4 427 5401 | info@aztech.ae | www.aztech.ae
The 360° Leader
Emotional Intelligence in Leadership Pinnacle

Complete & send by fax/mail to address given below. Please use BLOCK CAPITALS.

<table>
<thead>
<tr>
<th>Date</th>
<th>Venue</th>
<th>Fees(USD)</th>
<th>Book your seat</th>
</tr>
</thead>
<tbody>
<tr>
<td>05 - 09 Sep 2016</td>
<td>Kuala Lumpur</td>
<td>$4,950</td>
<td>Register Now</td>
</tr>
</tbody>
</table>

This fee is inclusive of Documentation, Lunch and Refreshments

REGISTRATION DETAILS

Family Name: .................................................................
First Name (Mr./Ms.): .........................................................
Position: ...........................................................................
Company: ............................................................................
Mailing Address: .....................................................................

Telephone .................................................................
Mobile ..........................................................................
Fax ..................................................................................
Email ..................................................................................

AUTHORISATION

Authorised by: ........................................................................
Position: .............................................................................

Telephone .................................................................
Fax ..................................................................................
Email ..................................................................................
Postal Address: .....................................................................

MODE OF PAYMENT

☐ Please invoice my company
☐ Please invoice me
☐ Please find enclosed a cheque payable to AZTECH

CERTIFICATION

AZTech Certificate of Completion will only be awarded to those delegates who attend and complete the course.

HOTEL ACCOMMODATION

Hotel accommodation is not included in the Registration Fee. A reduced corporate rate and a limited number of rooms are available for attendees wishing to stay at the hotel venue.

Please make your request for accommodation at least 3 weeks prior to the commencement of the course.

CANCELLATIONS & SUBSTITUTIONS

You must notify the Registrar of cancellations at least 2 weeks before a scheduled seminar in order to be eligible for a credit. If you cannot attend, you may send a replacement from your organisation at no charge. There is a $250 handling charge for all cancellations or rescheduling. We reserve the right to cancel a seminar due to low enrollment. All registrants will be notified in advance and a full refund will be provided upon request.

EVENT DISCLAIMER

We reserve the right to cancel or postpone a seminar or related event, change venue, substitution of the Instructor at our sole discretion. If this occurs, our responsibility is limited to a refund of any registration fee(s) already paid. We are not responsible for airline tickets, hotels costs, other tickets or payments, or any similar fee penalties or related or unrelated losses, costs and/or expenses registrant may incur or have incurred as a result of any trip cancellations or changes.

4 WAYS TO REGISTER

Tel: +971 4 427 5400
Fax: +971 4 427 5401
Email: info@aztech.ae
Website: www.aztech.ae